Format for Investor Complaints Data to be displayed by Depository Participants on their respective websites

CDSL

Data for the month ending – 31/10/2026

S.No.	Received from	Carried forward From previous month	Receive during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution time (in days)
						Pending for less than 3 months	Pending For More than 3 months	
1	Directly from Investors	0	0	0	0	0	0	10
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Depositories		1	0	1	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	**Grand Total**	0	0	0	0	0	0	0

Trend of monthly disposal of complaints

S.No.	Month	Carried forward from previous month	Received	Resolved	Pending
1.	Jul – 2025	0	0	0	0
2.	Aug – 2025	0	0	0	0
3.	Sep – 2025	0	1	1	0
4.	Oct – 2025	0	0	0	0
5.	Nov – 2025	0	0	0	0
6.	Dec – 2025	0	1	1	0
7.	Jan – 2026	0	1	1	0
8.	Feb – 2026	0	1	1	0
9.	Mar-2026	0	0	0	0
10.	Apr-2026	0	2	0	2
11.	May-2026	2	0	1	1
12.	June-2026	1	0	1	0
13.	July-2026	0	0	0	0
14.	Aug-2026	0	1	1	0
15.	Sep-2026	0	0	0	0
16.	Oct-2026	0	1	1	0
	Grand Total	**0**	**8**	**8**	**0**

Trend of annual disposal of complaints

S.No.	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1.	2022 - 23	0	27	27	0
2.	2023 - 24	0	28	28	0
3.	2024 - 25	0	16	16	0
4.	2025 - 26	0	4	4	0
5.	2026- 27	0	3	3	0